

# **WELCOME ABOARD**

## For a whole new travel experience

We're delighted to welcome you to the TGV INOUI, designed just for you.

Once on board, your time is your own. Relax, work in comfort, or visit the café-bar to socialize or enjoy a tasty snack or meal—the choice is yours.

We've designed the TGV INOUI experience to deliver the very best in travel, and we're making it better every day. So don't hesitate to share your ideas: feedback is important, and all of us at SNCF are listening.

We're working hard to make every TGV INOUI journey an unforgettable experience, and we look forward to welcoming you.

Rachel Picard Managing Director, Voyages SNCF



## LET US WRAP YOU IN COMFORT

### **EASE INTO A COMFORTABLE JOURNEY**

We've completely reinvented our trainsets with new materials, power outlets and spaces designed just for you.

#### PLENTY OF ROOM TO MOVE AROUND

We've designed the spaces aboard our trains with your passenger experience in mind. Sleep, work, have fun, or simply relax. Your journey, your choice.

And if you're one of our most loyal customers, you'll enjoy the comforts of the Grand Voyageur lounge in the station. Drop in and take it easy while you wait for your train.

### **READY FOR A BREAK OR A GOURMET MEAL?**

Come see us in the on-board café-bar. We've redesigned this space to make it more welcoming, and our new expanded menu has something for everyone, with meals from leading chefs, vegetarian and organic delights, and favourites from the finest local producers.

## LET US TAKE CARE OF YOU

#### **WE'RE LISTENING**

From the outset of your journey to arrival at your destination, we're on hand to answer any questions, from your travel adviser to the boarding team and conductors.

### **NEW ATTENTION TO DETAIL**

Our baristas and cleaning crews\* are dedicated to your well-being throughout your journey. And if you're a Business Première customer, we'll offer you a complimentary newspaper and beverage on the platform.\*\*

## WITH YOU ALL THE WAY

Before you depart or after you arrive at the station, our exclusive services will help you reach your destination. Rent a car, hire a vehicle with driver, or use our home luggage pickup option.

## LET US CONNECT YOU

#### **ON-BOARD WIFI FOR ALL**

Enjoy free Wifi throughout your journey. Here's how: simply connect to the \_SNCF\_WIFI\_INOUI network and enter the URL www.wifi.sncf. Voilà! You're connected to our Le Wifi portal.

#### A WORLD OF SERVICES

Life on board gets even simpler when you use our Le Wifi portal to access connected services: track your journey, check time to destination, or explore on-line games and content that will make the time fly by.

### ON-LINE ORDERS AND PRIORITY SERVICE IN THE BAR

Log onto our Le Wifi portal and follow the prompts to choose a meal or snack. Order it from your device, then pick it up without standing in line.

#### GOT A QUESTION? YOUR ONBOARD CREW IS LISTENING.

OR TALK TO US IN ONE OF OUR STATIONS, AT AN SNCF SALES OFFICE OR AUTHORIZED TRAVEL AGENT, OR BY TELEPHONE. FROM INSIDE FRANCE CALL 3635: YOU PAY €0.40/MIN INCLUDING TAX, PLUS ANY FEES CHARGED BY YOUR SERVICE PROVIDER). OUTSIDE FRANCE, DIAL +33 8 92 35 35 35.

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<sup>\*</sup> We're rolling this service out on all TGV INOUI lines.

<sup>\*\*</sup> When you buy a TGV Pro 1st class ticket for select weekday trains on lines linking Paris to Bordeaux, Toulouse, Lyon, Marseille, Montpellier, Nantes, Rennes, Lille and Strasbourg.